

# Bend Spine and Pain Specialists

## Easy Pay Options Just for You!

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### ***What is Easy Pay?***

EasyPay is a system that allows us to schedule payments to credit or debit cards at times that are convenient for you, our patient. We can even schedule payments for future dates when we are able to determine the exact amount you owe.

EasyPay works much like a hotel check in. When a guest checks into a hotel, the staff takes an imprint of his credit or debit card to cover the costs of his stay. When he checks out, the amount he owes is processed and a receipt is generated.

In the case of your medical bill, we take the imprint of your card at the time of your visit and process the payment after we receive the correct balance from the insurance settlement. To insure that you will never be charged too much, we estimate the amount you will owe and set a **maximum limit** for any charges to your account. We will also set up a convenient schedule to pay your existing past due balance. Just stop by the office with your credit or debit card, or call with your card number.

### ***Why did Bend Spine and Pain Specialists choose EasyPay?***

Dr. Ford realizes that the trend in medical insurance is to shift more of the cost of care onto the patient. This means that our patients are incurring larger bills for their medical treatment and many are unable to plan for a large and unexpected bill. We chose EasyPay because it gives you, the patient, the convenience of spreading your payments over time easing the burden of your medical costs.

### ***Is EasyPay Secure?***

EasyPay is an authorized merchant processor for Visa/Mastercard transactions and is affiliated with HSBC Bank USA, Concord EFS National Bank, and JP Morgan Chase NA. As an authorized merchant processor, EasyPay must meet the Visa/Mastercard as well as all Sponsoring Bank security protocol. In short, EasyPay transactions meet the same security requirements as any banking institution.

### ***A Note from Dr. Ford***

I believe that our patients will greatly benefit from the use of the EasyPay system. We offer our patients the best care available and look forward to offering the most up to date payment method available today. We will continue to look for innovative ways to better serve all of your medical needs.

Sincerely,

*Dr. Ted Ford*